



Capabilities Statement

The Wheelhouse Group (WHG) helps federal government clients, global fortune 500 companies, public, private, and non-profit organizations utilize a variety of organization effectiveness; learning and development; and change management disciplines to address their critical business challenges. We partner with our clients to:

- ◇ Successfully navigate and implement organizational change
- ◇ Improve how the organization, teams, and individuals operate
- ◇ Continuously improve organizational functioning through our transfer of knowledge

Our clients benefit from the experience and expertise associated with larger, top-tier consulting firms; while at the same time enjoy the level of attention and customer focus associated with smaller businesses.

This track record of service, business impact, and customer satisfaction is attributed to our belief that there are fundamental organization development principles inherent in each consulting assignment. In response to a client's request, WHG provides consultants who leverage a full range of business fundamentals, such as leadership development, communications, change management, coaching, process improvement, and business acumen, vs. a singular skill.

On a scale of 0 to 100, where 100 represents the highest level of customer satisfaction, WHG's overall client satisfaction rating was 95, in a recent Dun & Bradstreet survey.

Our Service Offerings

Organizational change management
Executive and leadership coaching
Learning and development
Organization design
Team building
Meeting design and facilitation
Process improvement
Strategic marketing and communications
Program governance/executive reporting

Company Facts

Year Founded: 2003
Registered Small, Woman-Owned Business
Subchapter S Corp
DUNS #: 156109527
CAGE CODE: 3ZMT9
EIN #: 20-0132507
GSA MOBIS Contract: GS-10F-211AA
VA ADVISOR IDIQ

Company Contact Information

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NAICS Codes

541611	Administrative Management and General Management Consulting Services
541613	Marketing Consulting Services
541618	Other Management Consulting Services
541990	All Other Professional, Scientific, and Technical Services
611430	Professional and Management Development Training

Sample Clients

We work with clients facing a variety of business challenges across a diverse set of industries. Below is a sample of The Wheelhouse Group client portfolio and sample type of work.

Associations

- ◇ **American Chemical Society (ACS)** – best practices research on trends in onboarding.
- ◇ **American College of Cardiology (ACC)** – development of onboarding program.
- ◇ **American Industrial Hygiene Association (AIHA)** – strategic planning, team building, board facilitation, leadership development, process improvement.
- ◇ **American Society of Consulting Arborists (ASCA)** – development of core curriculum.
- ◇ **Heart Rhythm Society** – team building and leadership development.
- ◇ **Human Resources Certification Institute (HRCI)** – organization design.
- ◇ **National Rehabilitation Association** – board facilitation, strategic planning.
- ◇ **Institute of Scrap Recycling Industries** – leadership development.

Government and Military

- ◇ **Architect of the Capitol (AOC)** – executive coaching, strategic planning, leadership team strengthening.
- ◇ **Congressional Research Service (CRS)** – leadership development, course development and instruction.
- ◇ **Federal Aviation Administration (FAA)** – strategic planning facilitation, team building, workshop design and facilitation, culture change and development of best practices for systems acquisition and development.
- ◇ **Internal Revenue Service (IRS)** – coached of over 500 leaders across the organization, organizational change management and communications for major IT implementations and improvement programs, executive reporting and governance for priority programs, leadership team strengthening, organization assessments, course development and instruction, team building.
- ◇ **National Institute of Allergy and Infectious Diseases (NIAID)** – process documentation and improvement, organization assessment, development and facilitation of onboarding program.
- ◇ **Office of Personnel Management (OPM)** – team building, leadership development.
- ◇ **Office of the Secretary of Defense (OSD)** – for all DOD civilian HR professionals designed and delivered learning programs on organization development, change management, and project management for HR.
- ◇ **U.S. Mint (Mint)** – leadership team strengthening, strategic IT roadmap development and associated communications planning.

Professional Services & Technology Firms

- ◇ **Blackboard** – strategic planning, organization assessment.
- ◇ **Booz Allen Hamilton** – organizational change management for people programs i.e., onboarding, new level, resource management, diversity and inclusion, belting, compensation, total rewards; organization design; organization assessment; team building.
- ◇ **CACI International** – strategic planning, leadership development, executive team building.
- ◇ **Deloitte** – executive workshop design and facilitation.
- ◇ **RGS Associates** – succession planning, designed and implemented competency based 360, retention study.
- ◇ **SAIC** – team effectiveness for HR consultants.
- ◇ **VeriSign** – PMO governance and reporting, process improvement.
- ◇ **Watson Wyatt Worldwide** – development of onboarding program.